

# Languages

Manage the language packs installed on your helpdesk.

By default the table is sorted alphabetically by language name. Once the table has loaded you're able to change the sort column by clicking the up/down arrows:

- Down arrow: descending order
- Up arrow: ascending order

This action is only temporary and will disappear once the page has been reloaded.

It's possible to filter Languages by name and whether they're enabled or not:

1. Visit **Settings -> Core -> Languages** and click "Filter Results".
2. Search terms:
  1. **Name** - Partially search for the language name, for example "eng" would match "English".
  2. **Status** - Whether the language is active, inactive or has an upgrade pending.
  3. **Description** - Partial search for the language description.
3. The table will be filtered automatically as you enter search terms.

To activate a language, please follow the following steps.

1. Visit **Settings -> General -> Languages**.
2. Search for the widget you wish to activate (see [redacted]).
3. Click the 'Activate' link located on the left of the table.
4. The page will reload confirming the language has been activated.

You can only deactivate languages that are not currently set to a default locale (**Settings -> General -> General Settings -> Locale tab**).

To deactivate a language, follow the below steps:

1. Visit **Settings -> General -> Languages**.
2. Search for the language you wish to deactivate (see [redacted]).
3. Click the 'Deactivate' link located on the left of the table.
4. The page will reload confirming the language has been deactivated.

Uninstalling will permanently remove the language from the system, and it can only be recovered by re-uploading the files again. It would be recommended to only [redacted] the language instead.


To uninstall a language, follow the below steps:

1. Visit **Settings -> General -> Languages**.
2. Search for the language you wish to uninstall (see [redacted]).
3. Click the 'Uninstall' link located on the left of the table.
4. Tick the options and click on the button, "Yes, Delete Language", that pops up confirming you would like to delete this

language, and it will now be uninstalled from the system.

You can only uninstall languages that are not currently set to a default locale (**Settings -> General -> General Settings -> Locale tab**). English can not be uninstalled also as the system requires it as a fallback, but can be deactivated if it's not your default language.

Creating New Language

Please see  for information on creating your own language and writing translations.

Online URL: <https://docs.supportpro.vn/article/languages-45.html>