

Background Jobs

Monitor jobs being queued and processed by the system.

A dashboard is shown which shows an overview of the jobs, as well as details of recent/failed jobs. This dashboard can be used to monitor the processing of your queues and ensure everything is running smoothly.

If you are using a Docker deployment from 3.6.2 or before and upgrading to 3.7.0+, you will need to manually update your configuration so the queues container is created and jobs are processed, follow these steps:

1. Browse to your helpdesk-install repository and pull the latest changes from our Git repository.

```
git pull
```

2. Browse to the templates/docker-compose/ directory.

```
cd templates/docker-compose
```

3. Copy the changes to the .dist files to your .yaml files.

```
cp docker-compose.yml.dist docker-compose.yml  
cp docker-compose.prod.yml.dist docker-  
compose.prod.yml
```

4. Update .env to include the message queue service name at the end of the file.

```
MQ_SERVICE_NAME=supportpro_mq
```

5. Restart the containers.

```
make restart
```

Online URL: <https://docs.supportpro.vn/article/background-jobs-33.html>