

API Channel

The API channel is used for tickets and ticket messages that are created using API commands.

Setting Name	Description
Append IP Address	Append the user's IP address to the end of their (requires user_ip_address data to be provided).
Check Spam Rules	Block messages which match spam rules.
Enable Throttling	Limit the number of messages user's can post w See [redacted] for more information on how to co

Online URL: <https://docs.supportpro.vn/article/api-channel-305.html>