

WooCommerce Plugin

Connect SupportPro with your WooCommerce store to see user orders and subscriptions in tickets.

To activate the plugin, visit **Plugins** and click on 'activate' under the WooCommerce plugin name. The plugin must not currently be activated.

Deactivating the plugin will stop it from functioning but keep your existing settings saved. To deactivate the plugin, visit **Plugins** and click on 'deactivate' under the WooCommerce plugin name. The plugin must already be activated beforehand.

Uninstalling the plugin will remove the settings from your system and also delete the plugin completely. We recommend to use the **deactivate** option instead, unless you have absolutely no need for this plugin. To uninstall the plugin, visit **Plugins** and click on 'uninstall' under the WooCommerce plugin name.

To configure the plugin, visit Plugins and click on 'Settings' under the WooCommerce plugin name. The plugin must already be activated beforehand.

The following settings are available for configuration:

- **System URL** - The base URL of your WordPress/WooCommerce installation, including the trailing slash. For example, 'https://www.domain.com/billing/'.

- **Consumer Key** - When you generate an API key, it will have a consumer key that you copy here. Your API key can be set to have read access only.
- **Consumer Secret** - When you generate an API key, it will have a consumer secret that you copy here. This will only be visible once, you can create a new key if you lose the secret.

- **Related Order Field** - If you wish to show a related order field to the user when they're opening a ticket, populated with a list of their orders from WooCommerce. It is enabled automatically when the plugin is activated, and can be disabled by using the Delete button.

For each permission listed, set the operator roles that can perform that action in the ticket view. By default, all operator roles will be able to perform all actions, but you may wish to limit those who can view orders for example. The main administrator role must be selected for each permission.

Online URL:

<https://docs.supportpro.vn/article/woocommerce-plugin-285.html>