

Self-Service Settings

Settings related to the self-service section. Access by going to *Settings*, opening the Self-Service box in the sidebar and clicking "General Settings".

Setting Name	Description
Enable Comments	Allows you to enable or disable the comments system. Existing comments will still exist but be invisible.
Write Comments	Allows you to define who is able to post comments. <ul style="list-style-type: none">• Anyone - Allows the public to write comments.• Registered Users Only - Only allows authorized users to write comments.
Show Captcha	Allows you to define to whom the captcha is displayed. available: <ul style="list-style-type: none">• Never - Never show the captcha.• Unregistered Users Only - Show the captcha to unregistered users (the default option).• Always - Always show the captcha, even for registered users.
Comment Moderation	Lets you choose how comments are handled after they are posted. Comments will automatically be published regardless of this setting. <ul style="list-style-type: none">• Moderated - Requires comments to be approved by an administrator (the default option).• Unmoderated - All comments are automatically published.
Comment Threshold	Comments can be rated by other users, and it will automatically hide (click to show) that have a bad rating. Enter the number of comments that are hidden by default. The default value is -2.

Setting Name	Description
Enable Article Ratings	Allows you to enable or disable the rating system. If disabled, ratings will still exist but be invisible.
Rate Articles	Allows you to define who is able to rate articles. <ul style="list-style-type: none">• Anyone - Allows the public to rate articles.• Registered Users Only - Only allows au

Online URL: <https://docs.supportpro.vn/article/self-service-settings-191.html>