

# Web Server Redirect Rules

All URLs served by SupportPro **should not** include /index.php within them. If your URLs contain /index.php then our web server redirection rules are not enabled or are misconfigured.

SupportPro ships with a .htaccess file. If the included .htaccess file doesn't work automatically, you may need to set the [REDACTED] in the Apache configuration to All and ensure that the mod\_rewrite module is enabled.

Use and adapt our example configurations found at [REDACTED].

Once the redirect rules are working, make sure to toggle the *Settings > Pretty URLs* field if it is not already enabled. This will ensure the system generates links without /index.php included in the URL.

Online URL:

<https://docs.supportpro.vn/article/web-server-redirect-rules-177.html>