

# App Update Command

- The `disable_functions` `php.ini` directive must not be set. System update makes use of functions such as `proc_open`, `exec` and others.
- The following CLI applications must be installed on the server: `mysqldump`, `tar`. They will be searched for via the `PATH` environment variable.

## 1. Pre-flight Checks

Several checks are performed to ensure that the help desk is able to safely update to a new version. These checks include, but are not limited to:

- Sufficient disk space available.
- Files are owned by the same user/group as the user running the command.
- The file system is not read-only.
- The license is permitted to update to the new version.

## 2. Download Release

The release is downloaded and file verification checks are made to ensure it's not been tampered with.

## 3. Backup

A full backup of the help desk is taken as described at [\[REDACTED\]](#).

## 4. Extract Release

Maintenance mode is enabled on the help desk and the release is extracted overwriting the existing files in the installation directory.

## 5. Database Upgrades

The `app:upgrade` command is used to perform database

upgrades and complete the update. Maintenance mode is also disabled.

```
php app-manager/artisan app:update
```

Option	Description
--agree-eula	Explicitly agree to the <span style="background-color: black; color: black;">XXXXXXXXXX</span> .
--no-backup	The command generates a backup before making changes. This option will drastically slow down the speed of the command. This option will enable you to skip creating a backup.
--mysqldump-binary-path	The command will try to automatically find the absolute path to mysqldump. For example:

```
php app-manager/artisan app:update --no-backup --mysqldump-binary-path="C:\laragon\bin\mysql\mysql-5.7.25\bin\mysqldump.exe"
```

--tar-binary-path	The command will try to automatically find the absolute path to tar. For example:
-------------------	---

```
php app-manager/artisan app:update --no-backup --tar-binary-path="C:\Program Files\Git\bin\tar.exe"
```

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--mysqldump-binary-path	The command will try to automatically find mySQL dump binary. If you provide an absolute path to mysqldump. For example: <pre>php app-manager/artisan app:update --mysqldump-binary-path="C:\laragon\bin\mysql\mysql-5.7.26\bin\mysqldump.exe"</pre>
--tar-binary-path	The command will try to automatically find tar binary. If you provide an absolute path to tar. For example: <pre>php app-manager/artisan app:update --tar-binary-path="C:\Program Files\Git\bin\tar.exe"</pre>
--force	Run the command non-interactively; use of the command will be forced.

For further assistance, please refer to the help information which can be found by running:

```
php app-manager/artisan help app:update
```

```
[2021-08-24 12:44:02] Checking if the application is able to upgrade...You have version 3.6.0. Latest ve
```



```
-----+Our Upgrade Guide contains
useful information regarding breaking changes and be
st practices for upgrading:https://docs.supportpro.c
om/current/Upgrade+GuidePlease read our software lic
ense agreement below. By continuing, you are agreein
g to the license.https://www.supportpro.com/company/
eulaDatabase setup complete.+-----
-----+|| Upgrade Complete|+-----
-----+
```

Online URL:

<https://docs.supportpro.vn/article/app-update-command-171.html>